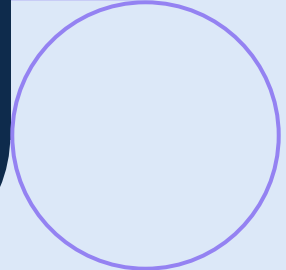


Building a Resilient, Audit-Ready IT
Foundation for Modern Legal WorkingWOODCOCKS
HAWORTH
& NUTTALL

(. _ .) netprotocol



Client

100-staff
UK law firm

Sector

Legal

Locations

North West (9 locations)

Core Services

Secure Managed IT +
Resilient Backups &
Continuity + Cyber
Essentials

Overview

WHN Solicitors (Woodcocks, Haworth & Nuttall) is a North West based law firm with 100 staff working across nine locations. They partnered with Netprotocol to establish a secure, resilient IT environment capable of supporting modern, hybrid legal working. This delivered a stable foundation aligned to regulatory requirements, without disrupting day-to-day operations.

The Challenge

With staff working across different locations, from home, in court and at client sites, WHN required secure, consistent access to systems at all times. At the same time, the firm operates in a highly regulated environment, with ongoing Cyber Essentials Plus audits and strict expectations around data protection and continuity.

WHN required a secure, dependable IT foundation that could support modern legal working, reduce operational risk and allow the wider business to focus on clients.

The Solution

WHN partnered with Netprotocol to implement a resilience-first, audit-ready IT environment.

Netprotocol delivered:

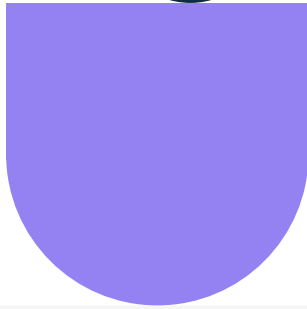
- A secure, stable core IT platform supporting hybrid working across all locations
- Enhanced backup and contingency routines, improving resilience and confidence around service recovery
- Ongoing security and compliance support aligned to Cyber Essentials Plus audits and regulatory expectations

- A structured support model, enabling WHN to handle first-fix issues internally with seamless escalation to Netprotocol's technical specialists
- A flexible platform and advisory relationship designed to support future change, including case management renewal and wider digitisation

This approach created a robust, secure foundation without disrupting day-to-day legal operations.

WHN Solicitors

Building a Resilient, Audit-Ready IT Foundation for Modern Legal Working



Why a Private Cloud IT Model?

Operating in a regulated legal environment, WHN required an IT foundation built around resilience, continuity and audit readiness.

A resilience-first model prioritises secure access, dependable recovery and consistent controls across different locations – reducing operational risk while supporting modern, hybrid legal working.

“Netprotocol has given us a secure, stable foundation. Our IT is in safe hands, which means the business can stay focused on our clients and what comes next.”

**Paul Medcalfe, IT Manager
WHN Solicitors**

The Role of Netprotocol

As WHN's IT and security partner, Netprotocol provides ongoing guidance and hands-on support across the firm.

This includes:

- Managing and evolving a secure, audit-ready IT environment
- Strengthening resilience and continuity to minimise operational risk
- Supporting Cyber Essentials Plus audits and security reviews
- Providing direct access to experienced technical specialists
- Advising on future infrastructure decisions to ensure long-term flexibility and stability

This partnership gives WHN confidence that its IT environment is secure, resilient and professionally managed.

Results



Stable, secure IT environment supporting hybrid working across nine locations



Reliable access for hybrid legal working



Improved resilience and recovery confidence



Clear, predictable IT service costs



Faster issue resolution through a clear, structured support and escalation model